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BULLETIN 10.00-7.7

VALVES FOR DESIGN-BUILD SUCCESS LET'S COLLABORATE

- Solutions-Based Designs
- Coordinated Project Management
- Local Representatives
- Knowledgeable Proactive Partner



SEWAGE TREATMENT

WATER TREATMENT & DISTRIBUTION

PUMP STATIONS

DeZURIK is dedicated to providing industry-leading customer service and support. To ensure that large and/or complex projects are expertly managed, DeZURIK has an experienced Project Management Department to help with successful project completion. DeZURIK's proactive Project Managers have the knowledge, skills, tools, and techniques to ensure complex projects are guided smoothly from order conception through postshipment requirements.

Dedicated Project Managers:

Communicate: Project Managers serve as a single point of contact at the DeZURIK factories providing timely communication for our representatives, customers and engineers.

Initiate: Project Managers proactively provide lead times with schedule updates to representatives and customers.

Execute: Project Managers work with internal departments to execute milestones to meet customer's delivery schedule.

Solutions: Project Managers develop solutions to assist with a successful project.

Partner: Project Managers develop close partnerships with the site Project Managers to ensure all requirements are met for completion of a successful project.

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Proactive Approach to Projects

DeZURIK's proactive approach to project management means that your dedicated Project Manager works to understand order requirements at the time of order conception, assuring internal execution of special requirements including:

- Submittal / Documentation Requirements
- Non-Standard Materials Requirements
- Design / Pattern Requirements
- Testing & Inspection Requirements
- Delivery Requirements

DeZURIK Customer Services

Application Engineering: Project Managers work with the Application Engineering team in developing solutions to cost-effectively satisfy specific application requirements.

Customer Service: Project Managers work with the Customer Service team to prioritize customer ship dates.

Submittals: Project Managers work with the Submittals department to prepare documentation packages per the order requirements.

Quality: Project Managers work with our Quality team to set up customer inspections and provide required documentation.



Sales and Service



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